



Trust Headquarters
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Date 2nd December 2019

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/19/11/05.

You requested the following information, please also see our response below:

1. The average cost of an ambulance call out in 2018

The average cost of an ambulance call out in 2017/18 was £254.09 and is based on the Trust's reference cost submission using agreed national costing standards which includes the average cost of a call and attendance by an ambulance

2. Total calls categorised as falls in 2018.

There have been 66411 incidents with a problem nature relating to falls* This will include Hear & Treat incidents as well as duplicate calls, cancelled by caller, etc.

3. Total number of calls categorised as falls which resulted in the patient being conveyed to hospital in 2018

There have been 15856 incidents with a problem nature relating to falls* which resulted in the patient being conveyed to hospital

4. Total number of calls categorised as falls which resulted in the patient not being taken to hospital in 2018

There have been 28679 incidents with a problem nature relating to falls* which resulted in the patient not being conveyed to hospital

*Please note the problem natures used to obtain the information above are as follows;

- Fall Head
- Fall Stairs
- Fall Injuries Unknown
- Fall Non-Injury

Please note that the problem nature is determined by the call taker, and not a diagnosis, what was found when a crew arrived on scene or what the patient was treated for if conveyed to hospital

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust